

We are making changes to our housing allocations process. For those in need of housing, we encourage you to register with your local council's housing department to be considered for available properties. We've provided some useful contact details to assist you.

Shelter

<https://england.shelter.org.uk/>

0808 800 4444

Shelter is a charity that focuses on alleviating homelessness and improving housing conditions. Shelter offers support and advice to people facing housing issues or homelessness. This includes legal advice, help with finding accommodation, assistance with housing benefit applications, and support for those facing eviction.

Citizens Advice Bureau

<https://www.citizensadvice.org.uk/>

0800 144 8848

The Citizens Advice Bureau (CAB) is a network of independent charities across the UK that provide free, confidential, and impartial advice to help people resolve their problems. They offer advice on a wide range of issues, including benefits, debt and money, consumer rights, housing, employment, family issues, immigration, and health.

Local Authorities

A UK local authority housing options team serves several key purposes aimed at addressing housing needs and preventing homelessness within their local jurisdiction.

- The teams work to prevent individuals and families from becoming homeless.
- They offer comprehensive advice on housing issues.
- The team can assist vulnerable individuals, such as those with disabilities, mental health issues, or those fleeing domestic violence.
- They assess the housing needs of individuals and families who are homeless or at risk of homelessness.
- They manage the allocation of social housing, ensuring that those in greatest need are prioritized.
- For those who are homeless, the team can arrange emergency or temporary accommodation while a longer-term solution is found.

Housing Options Information

C&C
LONDON HOMES
SINCE 1926

Below is a list of Local Authority contact details, for the areas in which we operate:

<p>Camden Council Housing Options 5 Pancras Square London N1C 4AG https://www.camden.gov.uk/apply-council-housing</p> <p>0207 9744444</p> <p>Camden operates a choice based lettings system. The housing register lists households in Camden that have applied and are eligible to bid for a council or housing association home.</p>	<p>Kingston Council Housing Options and Advice https://www.kingston.gov.uk/housing-options-advice/join-housing-register/1</p> <p>0208 5475003</p> <p>Kingston operates a choice based lettings system. The housing register lists households in Kingston that have applied and are eligible to bid for a council or housing association home.</p>
<p>Merton Council Housing Needs and enabling service Civic Centre Morden SM4 5DX https://www.merton.gov.uk/council-tax-benefits-and-housing/getting-a-new-home/applying-for-social-housing</p> <p>0208 5453305</p> <p>Merton operates a choice based lettings system. The housing register lists households in Merton that have applied and are eligible to bid for a council or housing association home.</p>	<p>Ealing Council- Housing Advice Service 4th Floor, Perceval House 14-16 Uxbridge Road Ealing W5 2HL</p> <p>https://www.ealing.gov.uk/info/201102/finding_a_home/21/applying_for_a_council_home</p> <p>0208 8258800</p> <p>Ealing operates a choice based lettings system. The housing register lists households in Ealing that have applied and are eligible to bid for a council or housing association home.</p>
<p>Hillingdon Council Hillingdon Housing Service Civic Centre High Street Uxbridge UB8 1UW</p> <p>https://www.hillingdon.gov.uk/applying-social-housing</p> <p>01895 556666</p> <p>Hillingdon operates a choice based lettings system- The housing register lists households in Hillingdon that have applied and are eligible to bid for a council or housing association home.</p>	<p>London Borough of Richmond upon Thames Housing Information and Advice Team Civic Centre 44 York Street Twickenham TW1 3BZ</p> <p>https://www.richmond.gov.uk/services/housing/register_or_log_in_to_richmond_housing_online</p> <p>0208 8917409</p> <p>Richmond operates on a waiting list system. They will confirm your assessed priority, the size of the property you will be considered for, and the specific waiting list onto which your application has been placed.</p>

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