

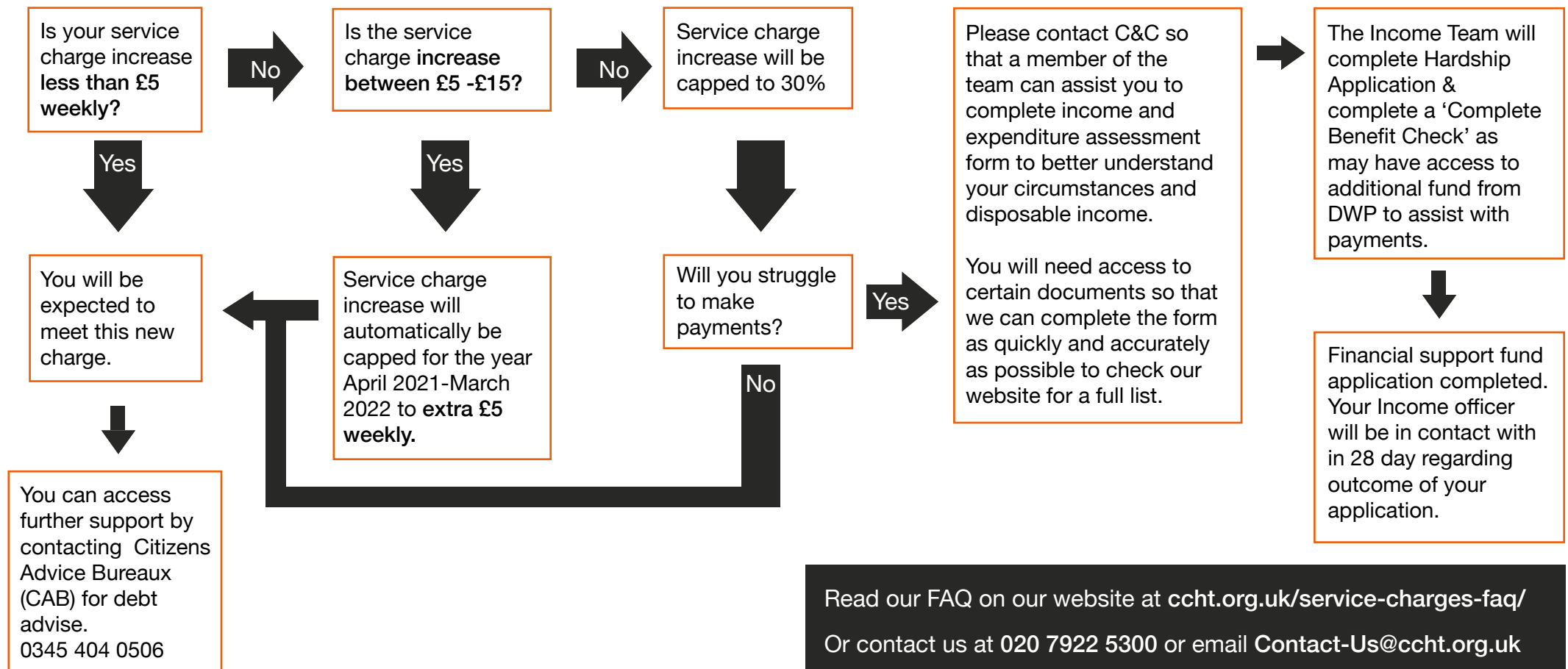
Understanding your new service charge

In receipt of Housing benefits or Universal credit

Housing benefit - we have already contacted your Local Authority and will be writing to them again in March confirming the new charge from April 2021. The rent and service charge will be covered by the Housing Benefit you are entitled to.

Universal Credit - you will need to contact the DWP to inform them of the increased service charge.

Financial support fund process for self funders and residents in receipt of partial Housing Benefit or Universal Credit only.



Read our FAQ on our website at ccht.org.uk/service-charges-faq/
Or contact us at 020 7922 5300 or email Contact-Us@ccht.org.uk